



Achieve rapid performance improvement

Philips Healthcare Transformation Services Kaizen Events

In the quest to improve operational efficiency, streamline workflow, and differentiate services, healthcare organizations are turning to Kaizen Events. This proven methodology for driving rapid and continuous improvement goes beyond identifying operational issues and potential solutions. In addition to diagnostics, it can provide a roadmap for quickly making small, incremental progress that can lead to ongoing clinical improvements and enhanced financial performance. The Philips Healthcare Transformation Services team works closely with you and your team to orchestrate highly structured, targeted Kaizen Events designed to streamline processes – without major disruption to your staff or daily operations. Discover why so many successful healthcare organizations are using Kaizen Events to help improve their work environment and bottom line.

Key advantages

- Improve buy-in for planned improvements by engaging your team in a focused change management effort
- Get fast results by breaking down improvement activities into more achievable events
- Easily transfer expertise from our consultants to your staff

PHILIPS

Kaizen Events – less waste, faster results

Before your organization can achieve continuous improvement, you first need to reduce waste and break unproductive habits. Kaizen Events led by the Philips Healthcare Transformation Services team are designed to help you do both. Not only can they help you deliver rapid business and clinical improvements, they establish an ongoing learning process for continuous improvement by engaging every member of your staff.

Kaizen Events are led by Philips Healthcare consultants with extensive expertise in Lean and Six Sigma business management strategies. We use proven, data-driven methodologies to systematically identify and implement improvement recommendations to help you resolve the challenges facing your healthcare organization – now and in the future.

A collaborative approach

The work starts well before your Kaizen Event begins. Our consulting team meets with your senior leaders to set objectives and determine the scope and scale of expected improvements. Once we agree on goals, we conduct a comprehensive and detailed assessment to identify what specific Kaizen Event will address your organization's challenges – and capitalize on opportunities to make lasting improvements. We will then work with you to build the multidisciplinary team needed to make your Kaizen Event a success.

Putting business and healthcare knowledge to work for you

Our consultants incorporate real-world best practices and processes into your Kaizen Events. We also combine Lean, Six Sigma, and staff adoption principles with Philips tools to help you address complex operational challenges and implement needed improvements.

We close the loop by helping you transfer learned behaviors to critical staff across your organization so that you can begin to share the operational, clinical, and financial rewards of rapid and continuous improvement.

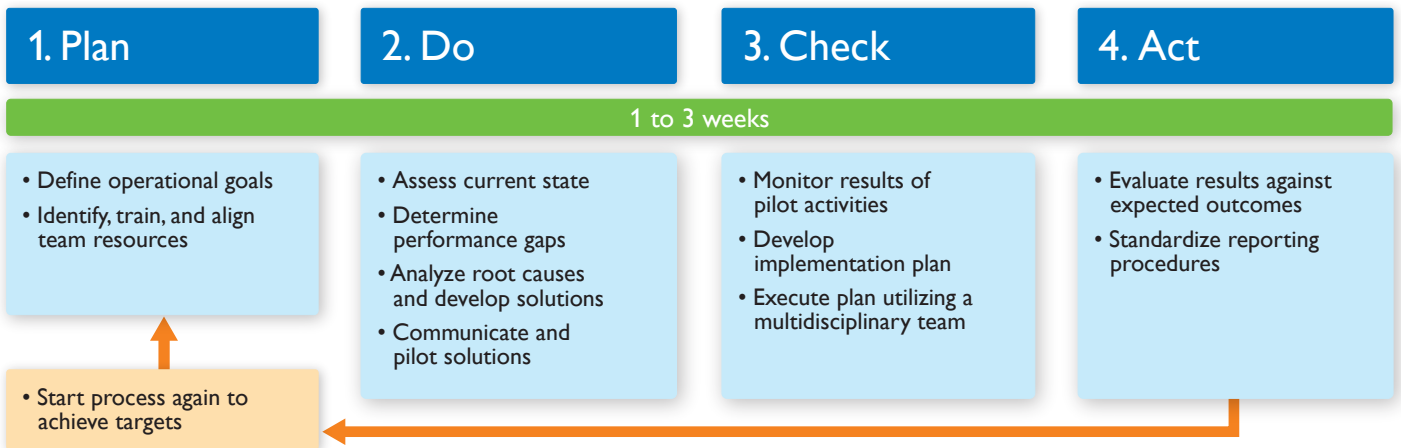
Benefits at a glance

- Generate increased participation and interaction to reduce resistance to any planned changes
- Implement improvements quickly to support increased return on investment and employee satisfaction
- Efficiently transfer your operational knowledge to key staff members
- Reduce your reliance on external resources to save money

Learn more

Find out how Philips Healthcare Transformation Services can help you leverage the power of Kaizen Events to drive organizational success. Please visit us at www.philips.com/healthcareconsulting

Kaizen Events - a step-by-step approach to continuous improvement



Please visit www.philips.com/healthcareconsulting



© 2013 Koninklijke Philips N.V.
All rights are reserved.

Philips Healthcare reserves the right to make changes in specifications and/or to discontinue any product at any time without notice or obligation and will not be liable for any consequences resulting from the use of this publication.

Philips Healthcare is part of Royal Philips

www.philips.com/healthcare
healthcare@philips.com

Printed in The Netherlands
4522 962 94811 * MAY 2013